

Dr. Brian C Bergquist

Full Professor, University of Wisconsin-Stout

Director, University of Wisconsin-Stout

School of Hospitality Leadership

College of Education, Hospitality, Health and Human Sciences

Office: 322 Heritage Hall

Email: bergquistb@uwstout.edu

Brief Biography

My passion is food service management and related fields. My most recent interest is security and risk management for hospitality from an operational perspective.

Teaching Interests: Food Service Mgt, Strategic Mgt, Operational Mgt.; Security and risk mgt.

Research Interests: Industry Security Audits.

Education

- **Ph D Education**
Capalla University
Minneapolis, MN, 2005
- **ED S Industrial/Vocational Education**
UW-Stout
Menomonie, WI, 1994
- **MS Industrial/Vocational Education**
UW-Stout
Menomonie, WI, 1990
- **BS Hotel and Restaurant Management**
UW-Stout
Menomonie, WI, 1989
- **Military Occupational Specialist Baker 3311**
MCSS School
1980

Licensures and Certifications

- Certified Adult Educator:
- Certified Instructional Design for Online Learning:
- Certified Online Instructor:
- Food Service Management:
- Marine Corps Non-Commissioned Officer, Sergeant E-5:
- Wisconsin State Fair Judge:
- Certified Food Service Executive: IFSEA

Work Experience

Academic - Post-Secondary

- **University of Wisconsin-Stout**, School of Hospitality Leadership
Full Professor
2008 -
- **University of Wisconsin-Stout**, Food Production Lab
Director
2005 -
- **University of Wisconsin-Stout**, Hotel, Restaurant, and Tourism Management Undergraduate Program
Program Director
2006 - 2007
- **University of Wisconsin-Stout**, School of Hospitality Leadership
Associate Professor
1999 - 2006
- **University of Wisconsin-Stout**, School of Hospitality Leadership
Assistant Professor
1996 - 1999
- **University of Wisconsin-Stout**, School of Hospitality Leadership
Lecturer
1990 - 1996
- **University of Wisconsin-Stout**, Restaurant Operation Management and Quantity Food Production DHR, UW-Stout
Teacher's Assistant
1984 - 1986

Industry

- **Lightly Epicurean Catering and Deli**
Catering Manager
1988 - 1989
- **Stouffer Restaurant Company**
Assistant Culinary Manager
1987 - 1988
- **Wisconsin in Scotland**
Cook
1987
- **Ponderosa Steak House and Good Earth Restaurant**
Line Cook
1985

Military

- **United States Marine Corps**
Sergeant of the Marines
1983 - 1984
- **United States Marine Corps**
Food Technician, Headquarters
1981 - 1984
- **United States Marine Corps Service Support Schools/MCAS**
Baker/Food Technician
1980 - 1981

Intellectual Contributions

Journal Article

- Bergquist, B. (Working Paper). Security and risk issues faced by hospitality operators. .

- Bergquist, B. (2007). Hospitality Trends. *Twin Cities Home Economists in Business*.
- Bergquist, B. Trends in Hospitality. *Twin Cities Home Economists in Business (TC-HEIB)*.
- Blum, S., & Bergquist, B. Overall cultural characteristics of hospitality education programs. .

Book

- Bergquist, B. (2006). Cook'n in College Cookbook on CD. .

Technical Report

- Bergquist, B. (2005). Perceptions of Online Education. .

Booklet

- Bergquist, B. (1992). Stocks, Sauces and General Information (Booklet). , Instructional Resources, UW-Stout.

Presentations

Oral Presentation

- Bergquist, B. (2008). Foodservice careers. Educational Talent Search Team,
- Bergquist, B. (2007). New Technology for Going Green. Family and Consumer Science Education Conference,
- Bergquist, B. (2006). Customer Service. MSC,
- Bergquist, B. (2006). . UW-Stout Educational Talent Search,
- Bergquist, B. (2005). Fusion Cuisine. Family Consumer Science Educational Conference,
- Bergquist, B. (2002). . Colfax High School,
- Bergquist, B. (2002). . Washburn High School,
- Bergquist, B. (2002). . West Bend High School,
- Bergquist, B. (2001). School Careers and Knife Demonstrations. Ellsworth High School , Ellsworth, WI.
- Bergquist, B. (2001). . Family Consumer Education Conference,
- Bergquist, B. (2001). School Careers and Stir Fry Demonstration. West Bend High School,
- Bergquist, B. (2000). School Careers and Knife Demonstrations. Boyceville High School , Boyceville, WI.
- Bergquist, B. (2000). School Careers and Knife Demonstrations. Ellsworth High School , Ellsworth, WI.
- Bergquist, B. (2000). Linking Learning to Life. Family and Consumer Education Conference,
- Bergquist, B. (2000). School Careers and Knife Demonstrations. Hudson High School , Hudson, WI.
- Bergquist, B. (1999). Modern Technology for Food Preparation. Family and Consumer Education Conference,
- Bergquist, B. (1999). Hospitality Disaster. North East Wisconsin Technical College,
- Bergquist, B. (1999). Benefits of H&T Careers. West Bend High School , West Bend, WI.
- Bergquist, B. (1998). Hospitality & Tourism Careers/Education. Prairie Farm High School , Prairie Farm, WI.
- Bergquist, B. (1998). Hospitality & Tourism Careers/Education. Sparta High School , Sparta, WI.
- Bergquist, B., & Spalles, S. (1997). Presentation and Job Shadow. Menomonie High School , Menomonie, WI.
- Bergquist, B., Misfeldt, & et al. (1997). FRR. Professional Development Opening Week, Menomonie, WI.
- Bergquist, B. (1993). . Homer DeLong Middle School,
- Bergquist, B. (1992). Food Service Purchasing Ups, Ins. . ,

- Bergquist, B. (1992). Heart Healthy Menus and Portion Control. ,
- Bergquist, B. (1992). . NE WI Restaurant Association,
- Bergquist, B. (1992). . North East Wisconsin Technical College,
- Bergquist, B. (1992). Fostering a Better Image of Hospitality. WRA Show,
- Bergquist, B. (1991). . Milwaukee South Division High School, Milwaukee, WI.

Panelist

- Bergquist, B. (October, 2006). . Stout Saturday's, prospective students and parents,
- Bergquist, B. (2003). Career Exploration. ,

Workshop

- Bergquist, B., Stone, N., & Slough, S. (2000). Web Enhanced Instruction. Celebrate Teaching Workshop, Menomonie, WI.
- Bergquist, B., & Nicole, S. (2000). Faculty Web Pages. ,

Seminar

- Bergquist, B. (1998). Why students choose UW-Stout and Hotel Restaurant Management. Career Conference, Menomonie, WI.

Facilitator

- Bergquist, B. (1997). Faculty Roles and Rewards UW-System Initiatives. Professional Development Opening Week, Menomonie, WI.

Applied Research

Uncategorized

- **Chamber of Commerce (Mt Ida, AR)**
(2009)
- **Wisconsin Innovation Service Center: UW-Whitewater (Whitewater, WI)**
(August 2007)
- **Chamber of Commerce (Montana)**
(2005)
- **Chamber of Commerce (Arkansas)**
(2005)
- **Chamber of Commerce (Indiana)**
(2005)
- **Las Perlas Hotel (Cancun, Mexico)**
(2004)
- **Small Business Administration, Small Business Development Center (Lake City, MN)**
(2001)
- **ARAMARK**
(1999)
- **SBDC Restaurant Operation (Hudson, WI)**
(1999)
- **Small Business Development Center (Hudson, WI)**
(1999)
- **Hmong Noodle Wrap (Eau Claire, WI)**
(1998)
- **SBDC (Eau Claire, WI)**
(1997)

- **Small Business Development Center (Eau Claire, WI)**
(1997)
- **Small Business Development Center (Eau Claire, WI)**
(1996)
- **Small Business Development Center (Durand, WI)**
(1996)
- **Small Business Development Center (Prescott, WI)**
(1996)
- **Small Business Administration, Small Business Development Center (Hudson, WI)**
(1995)
- **Small Business Administration, Small Business Development Center (Maiden Rock, WI)**
(1995)
- **Small Business Administration, Small Business Development Center (Barron, WI)**
(1995)
- **Small Business Administration, Small Business Development Center (Prescott, WI)**
(1995)
- **Small Business Administration, Small Business Development Center (Cameron, WI)**
(1995)
- **Otto L Kuehn**
(1992)

Grants, Contracts, and Sponsored Research

Grant

- Bergquist, B. Classroom Modernization. \$4800 (Funded).
- Bergquist, B. UW-Stout Curricular Incubation Grant . (Not Funded).
- Bergquist, B. Lab Modernization. \$57000 (Funded).
- Bergquist, B. Lab Modernization. \$25000 (Funded).
- Bergquist, B. Classroom Upgrade for HMEC 313. \$13000 (Funded).
- Bergquist, B. Lab Modernization. \$26000 (Funded).
- Bergquist, B. How to Effectively Incorporate Laptop Computers. (Funded).
- Bergquist, B. Prototype Development Grant . \$1500 (Funded).
- Bergquist, B. Faculty Exchange UIB Palma, Spain. (Funded).
- Bergquist, B. Online learning objects (MERLOT). (Funded).
- Bergquist, B. WI Teaching Fellows Grant. (Not Funded).
- Bergquist, B. Wisconsin Teaching Fellowship Program. Sponsored by UW-System (Funded).
- Bergquist, B. Study Tour Mexico City and Vera Cruz Mexico. (Funded).

Intellectual Property

Copyright

- Bergquist, B., (In Progress) Stocks, Sauces and General Information.

Media Contributions

Magazine

- **Funworld** (2009)
Publication of International Association of Amusement Parks and Attractions.
- **Premise Tavern League of Wisconsin** (2001)
Interview topic - coffee.

- **Hospitality Management Magazine** (1992)
Telephone interview on Food Service Purchasing.

TV

- **TV 13** (2007)
Conducted 5 segments on a variety of foodservice topics and a segment on the Cook'n in College Cookbook CD.
- **TV 13** (2007)
Conducted two segments at UW-Stout food lab.
- (2006)
TV segment about Cook'n in College produced by Dr. Bergquist and students.
- **TV 13** (2006)
Conducted 5 segments on various topics.
- **WEAU TV 13** (2006)
Interviewing on Grilling Safety, ran on air May 5, 6, and 8 of 2006.
- **WEAU TV 13** (1997)
Coordinated Television interview for self, Mr. Josiam and Mr. McGuirk regarding the food service industry.

Radio

- **Clear Channel Radio Station** (2006)
Interviewed by Clear Channel Radio station, Milwaukee, WI - segment ran three times state and national coverage.

Newspaper

- **Nations Restaurant News** (1999)
Interview on breakfast trends (Quoted and published).

Reviewer / Editor

Reviewer, Technical

- **Wisconsin Innovation Service Center** (2010 - Present)

Judged

- **NRA EF ProStart Culinary Competition**
Baltimore, MD (Assistant lead judge) (2012)
- **NRA EF ProStart Culinary Competition**
Overload Park, KS (2011)
- **Minnesota Pork Producers "Taste of Elegance" Culinary Contest**
Minneapolis, MN (2010)
- **Minnesota ProStart Management Restaurant Concepts Competition** (2010)

- **NRA EF ProStart Culinary Competition**
Overload Park, KS (2010)
- **Kalahari Resort Culinary event**
Wisconsin Dells, WI (2009)
- **Minnesota Pork Producers Culinary “Taste of Elegance”** (2009)
- **NRA EF ProStart Culinary Competition**
San Diego, CA (2009)
- **Wisconsin Restaurant Assoc. ProStart and post-secondary Culinary Competitions** (2009)
- **NRA EF ProStart Culinary Competition**
San Diego, CA (2008)
- **Wisconsin Restaurant Assoc. ProStart and post-secondary Culinary Competitions** (2008)
- **NRA EF ProStart Culinary Competition**
Charlotte, NC (2007)
- **Wisconsin Restaurant Assoc. ProStart Culinary Competitions** (2007)
- **NRA culinary competition national level** (2006)
- **ProStart Culinary Competition state level WRA** (2006)
- **Sheboygan High School ProStart Culinary Competition regional level** (2005)
- **UW-Stout SOC Culinary Battle Competition** (2005)
- **Minnesota Pork Producers Culinary Contest** (2004)
- **Dakota Community College Culinary Competition** (2003)
- **Graduate Research Poster Sessions, UW-Stout** (2003)
- **Minnesota Pork Producers Culinary Contest** (2003)
- **Minnesota Pork Producers Culinary Contest** (2002)
- **Minnesota Pork Producers Culinary Contest** (2000)
- **Minnesota Pork Producers Association “Salute to Elegance” Contest** (1999)

Reviewer, Book

- **Hospitality with Heart**
by Brandon Johnson (2012)
- **American Regional Cuisine**
Reviewed text for Pearson Publishing. (2009)

Editorial Review Board Member

- **ProStart 3rd Edition, Curriculum Training Manual**
National Restaurant Association (2008)
- **Association Editor of Refereed Review**
I-CHRIE (2006)

Reviewer, Textbook

- **Complete Cost Control**
Text survey/review for Pearsons/Prentice Hall Publisher. (2006)

- **Convention Meeting Management Association Textbook** (2006)
- **Strategic Management**
Buttow or Heinman Publisher (2006)
- **Lessons on Meat**
Reviewed text for John Wiley and Sons. (1995)

Reviewer, International Program

- (1993)

Awards, Fellowships, Honors, and Scholarships

Honor

- Judged with Guy Fieri “Top of the Class” , Food Network (2009)
- UW System Applied Research Funds, UW-System (2006)
- Outstanding Teacher of the Year Finalist, College of Human Development (2004)
- Dean’s Letter of Thanks and Outstanding Job for Teaching QFP, (1997)
- Chancellor’s Letter for Outstanding Teaching, UW-Stout (1995)
- Nominated for Outstanding Teaching Award, UW-Stout (1993)
- Nominated Marine of the Quarter and Outstanding Serviceman of the Year, All Military Branches, MCAS, New River (1982)
- Honor Graduate, MCSS School (1981)

Award

- Salute to Excellence Award "Outstanding College Educator", WRA EF (2009)
- Teacher of the Year, College of Management (2009)
- UW-System lab infra-structure upgrade, (2009)
- Scholarship of Online Teaching and Learning “Invested Scholar” Grant, (2006)
- Teacher of the Year, College of Human Development (2006)
- Provost Grant for Teacher Exchange with Balearic Islands, Spain, (2005)
- Scholarship of Teaching and Learning Grant, (2005)
- Sabbatical, UW-Stout (2004)
- Nominated Educator of the Year, Food Educators Network International (FENI) (2003)
- Certificate of Award for Outstanding Teaching, UW-Stout (2000)
- Certificate of Commendation from Wisconsin Governor Tommy Thompson, State of Wisconsin (1998)
- Certification of Commendation, State of Wisconsin (1997)
- First Place Wisconsin Beef Expo Recipe Contest, (1994)
- Good Conduct Medal, United States Marine Corps (1983)
- Second Place, Culinary Competition, (1982)

Professional Memberships

- Foodservice Consultants Society International (IFSEA)
- National Restaurant Association Education Foundation ProStart Culinary Judging Team

Service

Department / School

- **Participant**, Review of US Hospitality Schools (On-going)

- **Committee Member**, Department Policy and Planning Committee (2012 - Present)
- **Faculty Mentor**, Judith Kennedy (2010 - Present)
- **Interaction with Industry**, True Manufacturing (2013)
- **Committee Chair**, Department Policy and Planning Committee (2009 - 2012)
- **Interaction with Industry**, Cres Cor Hot Food Cabinet (2009)
- **Interaction with Industry**, Frederick Dick Cutlery (2009)
- **Tour**, Governor's Tourism Advisory Council (2009)
- **Interaction with Industry**, Greenheck Fan Corp (2009)
- **Developer**, Online Quantity Foods, Golf Enterprise Mgmt program (2009)
- **Interaction with Industry**, Sub Marketing Team: Industry Relations and Trade Shows (1996 - 2009)
- **Interaction with Industry**, Emerson (2008)
- **Interaction with Industry**, Department/Program Tours (2007)
- **Co-op site development**, Sydney Australia (July 2007)
- **Co-op site development**, California (May 2007)
- **Faculty Mentor**, Christina Dinaur (2006)
- **Interaction with Industry**, Gunflint Lodge (2006)
- **Interaction with Industry**, Hormel Foods (2006)
- **Interaction with Industry**, Hormel Foods (2006)
- **Developer**, Hospitality Professionalism (2006)
- **Revised**, QFP Course (2006)
- **Committee Chair**, Department Curriculum Committee (2005 - 2006)
- **Committee Member**, Marketing Team (1996 - 2006)
- **Interaction with Industry**, CD Risk Software (2005)
- **Facilitator**, RD Exam Review Workshop (2005)
- **Faculty Mentor**, Ted Harris (2005)
- **Developer**, Web Pages (2005)
- **Interaction with Industry**, WRA ProStart (2005)
- **Committee Member**, Department Curriculum Committee (2003 - 2005)
- **Interaction with Industry**, Airport Hilton (2004)
- **Faculty Mentor**, Char Schmidt (2004)
- RD Exam Review Workshop (2004)
- **Committee Chair**, Department Personnel Committee (2003 - 2004)
- **Developer**, Hospitality Management Strategies (2003)
- **Developer**, Security and Risk Management course (2003)
- **Interaction with Industry**, Sysco Food Services, Baraboo, WI (2003)
- **Committee Member**, Department Personnel Committee (2001 - 2003)
- **Interaction with Industry**, Cady Cheese Factory (2002)
- **Interaction with Industry**, CD ROM Security and Risk Software (2002)
- **Committee Member**, Program Revisions (2002)
- **Developer**, 245-371 Food, Beverage and Labor Cost Controls (1993 - 2002)
- **Interaction with Industry**, Alliant Food Service, Cannon Falls, MN (2001)
- **Interaction with Industry**, American Fish and Seafood, Minnetonka, MN (2001)
- **Interaction with Industry**, Applebee's, Menomonie, WI (2001)
- **Interaction with Industry**, CD ROM (2001)
- **Interaction with Industry**, Kingdom Buffet, Menomonie, WI (2001)
- **Interaction with Industry**, Wild Rice (2001)

- **Interaction with Industry**, AmericInn (2000)
- **Interaction with Industry**, Aubon Pain Bread Company (2000)
- **Interaction with Industry**, DVO Enterprises (2000)
- **Interaction with Industry**, Fairfield Inn (2000)
- **Interaction with Industry**, Hormel Foods (2000)
- **Interaction with Industry**, Motel 6 (2000)
- **Interaction with Industry**, MyQ Plastics (2000)
- **Interaction with Industry**, Plitt Company (2000)
- **Interaction with Industry**, Sysco Food Services (2000)
- **Committee Member**, Department Curriculum Committee (1998 - 2000)
- **Webmaster**, Department (1998 - 2000)
- **Interaction with Industry**, Bix Producing at Mall of America (1999)
- **Interaction with Industry**, California Strawberries (1999)
- **Coordinator**, Department NRA Booth (1999)
- **Department Training**, Faculty Web Page Development (1999)
- **Interaction with Industry**, Florida Tomatoes (1999)
- **Interaction with Industry**, Guest Speakers in Classes (1999)
- **Interaction with Industry**, Lab modernization project (1999)
- **Interaction with Industry**, Washington Apples (1999)
- **Committee Member**, Department of Hospitality and Tourism Personnel Committee (1996 - 1999)
- **Coordinator**, Alumni Social with Alumni Office (1998)
- **Coordinator**, Department NRA Booth (1998)
- **Interaction with Industry**, Marriott Human Resources (1998)
- **Interaction with Industry**, Mertle Werth Medical Center (1998)
- **Interaction with Industry**, Premier Food Service (1998)
- **Coordinator**, Trade Shows (1998)
- **Committee Chair**, Department Marketing Team (1997 - 1998)
- **Revised**, Quantity Food Production (1997 - 1998)
- **Interaction with Industry**, Allaint Foods (1997)
- **Interaction with Industry**, California Olive Information (1997)
- **Committee Member**, Curriculum Content Review (1997)
- **Developer**, Department Profile Information (1997)
- **Interaction with Industry**, Houston's (1997)
- **Interaction with Industry**, Loyola University (1997)
- **Interaction with Industry**, Marquette University (1997)
- **Interaction with Industry**, Novus (1997)
- **Interaction with Industry**, Operaland, TN (1997)
- **Interaction with Industry**, Premier Food Products, Inc. (1997)
- **Interaction with Industry**, Sysco Food Services (1997)
- **Interaction with Industry**, Vertex China (1997)
- **Interaction with Industry**, VERTEX (1997)
- **Revised**, Quantity Food Production (1991 - 1997)
- **Interaction with Industry**, Cook-chill technology (1996)
- **Interaction with Industry**, Hubbert Electronic Label Maker (1996)
- **Interaction with Industry**, Images HRS (1996)
- **Interaction with Industry**, Larson Sales (1996)

- **Interaction with Industry**, Loveless & Association (1996)
- **Interaction with Industry**, Mainstreet Menu System (1996)
- **Tour and QFP Job Shadow**, Menomonie High School (1996)
- **Faculty Mentor**, New Academic Staff Member (1996)
- **Interaction with Industry**, Scotsman Ice Systems (1996)
- **Interaction with Industry**, Sweetware Computer Software (1996)
- **Interaction with Industry**, Vertex China (1996)
- **Committee Member**, Vision Committee (1996)
- **Interaction with Industry**, Zerrol Company EZ Dishes (1996)
- **Committee Member**, Department Personnel Committee (1995 - 1996)
- **Interaction with Industry**, Chute II Silverware Retrieval Systems (1995)
- **Faculty Mentor**, Fred Schmidt (1995)
- **Interaction with Industry**, Scotsman Ice Systems (1995)
- **Interaction with Industry**, American Lamb Council (1994)
- **Interaction with Industry**, Beef Information & Videos Plus (1994)
- **Interaction with Industry**, Florida Citrus Information Videos (1994)
- **Interaction with Industry**, Olive Garden visitation and discussion (1994)
- **Interaction with Industry**, Wisconsin Beef Council (1994)
- **Interaction with Industry**, Sysco Food Show (1993)
- **Interaction with Industry**, World Dryer Corporation (1993)
- **Interaction with Industry**, Alta Todd (1992)
- **Interaction with Industry**, Commercial Aluminum Cookware Company (1992)
- **Committee Member**, Department Curriculum Committee (1992)
- **Interaction with Industry**, MAHE (1992)
- **Interaction with Industry**, Mike Fritts (1992)
- **Interaction with Industry**, NordicWare Cookware Company (1992)
- **Interaction with Industry**, Otto L. Kuehn Company (1992)
- **Interaction with Industry**, RH Forshaw Cutlery Company (1992)
- **Interaction with Industry**, US Olympic Committee (1992)
- **Interaction with Industry**, Westhof Trident Cutlery (1992)
- **Revised**, Fast Food Operations (1991 - 1992)
- **Faculty Advisor**, Culinary Competition at WRA, Milwaukee, WI (1991)
- **Revised**, Institutional Food Purchasing Course (1991)
- **Revised**, QFP course (1991)

College

- **Committee Member**, College of Management Promotion Committee (2012 - 2013)
- **Developer**, B.S. in Security and Risk Management program (2011)
- **Committee Chair**, College of Management Promotion Committee (2009)
- **Proposed**, New Degree Program (2009)
- **Coordinator**, 1st Annual Hospitality Career Fair (2007)
- **Coordinator**, Breakfast receptions for College of Management Dean candidates (2006)

University

UW Stout

- **Committee Member**, All University General Education Committee (2011 - 2013)

- **Plan A (Thesis) Chair**, (2012)
- **Plan A (Thesis) Chair**, (2011)
- **Plan A (Thesis) Chair**, (2011)
- **Plan A (Thesis) Chair**, (2010)
- **Committee Member**, University Advisory Committee for Career and Technology Education, Ed.S. Program (2001 - 2009)
- **Committee Member**, University Advisory Committee for Industrial Management Program (2001 - 2009)
- **Committee Member**, University Advisory Committee for Tech. Comm. Program (2001 - 2009)
- **Program Coordinator**, Luncheon for Art and Design Department (2008)
- **Plan A (Thesis) Chair**, (2008)
- **Committee Member**, University Pepsi Marketing Committee (2000 - 2008)
- **Committee Member**, Faculty Senate (2001 - 2007)
- **Committee Member**, A method for evaluating the impact of laptop computers on student learning (2006)
- **Participant**, A method for evaluating the impact of laptop computers on student learning (2006)
- **Luncheon**, Advisory Board Luncheon for Apparel Textile Design (2006)
- **Special Program**, IEP Stout Course (2006)
- **Plan A (Thesis) Chair**, (2006)
- **Faculty Advisor**, Walt Disney World (2006)
- **Catered**, UW-Stout Foundation Board of Directors Dinner (October 2006)
- **Conducted**, Customer Service Training MSC (August 2006)
- **Committee Chair**, Associate Professor Promotion Committee (2003 - 2004)
- **Committee Member**, Educational Specialist Program Advisory Committee (1994 - 2004)
- **Special Institutional Assignment**, Admissions Office (2003)
- **Plan A (Thesis) Chair**, (2003)
- **Participant**, University Focus Group on teaching and learning online (2003)
- **Catered**, UW-Stout University Foundation Board of Directors Dinner (2003)
- **Catered**, Stout University Foundations Board of Directors Dinner (2002)
- **Student Org Advisor (Professional Org)**, Society for Hospitality Industry Professionals (1992 - 2002)
- **Catered**, Luncheon for University Foundation Office (2001)
- **Plan A (Thesis) Chair**, (2001)
- **Plan A (Thesis) Chair**, (2001)
- **Plan A (Thesis) Chair**, (2001)
- **Committee Member**, Search and Screen Committee for New Web Instructional Designer (2001)
- **Catered**, Stout Foundation Board Dinner (2001)
- **Committee Member**, University Dining Master Facility Planning Committee (2001)
- **Plan A (Thesis) Chair**, (2000 - 2001)
- **Plan A (Thesis) Chair**, (2000 - 2001)
- **Plan A (Thesis) Chair**, (2000 - 2001)
- **Plan A (Thesis) Chair**, (2000 - 2001)
- **Committee Member**, Dietetics Program, Food and Nutrition Department (2000)
- **Program Reviewer**, Education Specialist (Ed.S.) in Industrial and Vocational Education (2000)
- **Catered**, Stout Foundation Board Dinners (2000)
- **Caterer**, UW Regent, Roger Axtel, Stout Foundation and Board of Directors (2000)
- **Committee Member**, Faculty Senate: Admissions and Credit Appeals Committee (1998 - 2000)

- **Catered**, CIF Grant (1999)
- **Committee Member**, Ed.S. Advisory Committee (1999)
- **Attendee, Orientation**, New Student Orientation (1999)
- **Catered**, Reception for interviewing campus Provost (1999)
- **Faculty Advisor**, Stout Council on Family Relations (1999)
- **Catered**, Stout Foundation Dinner (1999)
- **Committee Member**, All University Positive Action Committee (1996 - 1999)
- **Program Reviewer**, Dietetics Program, Food and Nutrition Department (1998)
- **Catered**, Ed Garvey WI Governors Candidate and Barbara Lawson, Lt. Governor Candidate (1998)
- **Program Reviewer**, Ed.S. in Industry and Vocational Education (1998)
- **Plan A (Thesis) Chair**, (1998)
- **Plan A (Thesis) Chair**, (1998)
- **Plan A (Thesis) Chair**, (1998)
- **Committee Member**, University Roles and Rewards Committee (1996 - 1998)
- **Attendee, Meeting**, Career Day Recruiter Open House (1997)
- **Catered**, Department College University Function (1997)
- **Attendee, Meeting**, Discussion Group with Edwin Fuller at UW-Stout (1997)
- **Faculty Advisor**, Family Weekend Open House (1997)
- **Faculty Advisor**, Food and Nutrition Foods courses and Cook-Chill Lab (1997)
- **Special Institutional Assignment**, Hospitality & Tourism, Food Systems, and Dietetics programs (1997)
- **Program Coordinator**, ITESM GRANT (1997)
- **Catered**, Moose Speros and Edwin Fuller (1997)
- **Attendee, Meeting**, Recruiter Reception at Best Western, Menomonie, WI (1997)
- **Participant**, Stout Student Association (1997)
- **Attendee, Meeting**, University Alumni Reception at Minneapolis Hilton (1997)
- **Committee Member**, University FRR Committee (1997)
- **Program Coordinator**, UPS Show and Alumni Gathering (1997)
- **Program Coordinator**, UW-Stout Alumni Reception at the John Hancock Center (1997)
- **Developer**, ITESM/UW-Stout Summer Program (1991 - 1997)
- **Faculty Advisor**, Apparel, Textile and Design Department (1996)
- **Special Institutional Assignment**, ITESM Campus, Tampico, Mexico (1996)
- **Catered**, Luncheon for Family Weekend (1996)
- **Catered**, Reception for the Board of Regents (1996)
- **Program Coordinator**, ITESM GRANT (1995 - 1996)
- **Committee Member**, All University Positive Action Committee (1991 - 1996)
- **Attendee, Meeting**, Human Environmental Sciences Advisory Board (1995)
- **Catered**, Luncheon for Family Weekend (1995)
- **Catered**, Regional Symposium on Classroom Instructional Technology with Dr. Upchurch and Dr. Holland (1995)
- **Participant**, Stout Student Organization (1995)
- **Participant**, Stout Survey regarding Technology Park (1995)
- **Catered**, Early Childhood Education seminar/conference (1994)
- **Program Coordinator**, ITESM GRANT (1994)
- **Catered**, Luncheon for Family Weekend (1994)
- **Catered**, Luncheon for Recruiters (1994)

- **Catered**, Luncheon for “Cultural Diversity in Education: Native American and Hmong Points of View” (1994)
- **Catered**, Reception for Alumni Association Board (1994)
- **Representative**, Summer Grants/Seminars, Mazatlan, Mexico (1994)
- **Faculty Advisor**, Bash on the Grass (1993)
- **Co-Coordinator**, ITESM GRANT (1993)
- **Catered**, Luncheon for Family Weekend (1993)
- **Catered**, Luncheon for Home Economics Advisory Board (1993)
- **Catered**, Luncheon for Homer Delong Middle School (1993)
- **Catered**, Luncheon for Retail Awareness Day (1993)
- **Catered**, Open house for ARA services (1993)
- **Catered**, Reception for All School Events Meeting (1993)
- **Catered**, Reception for School of Home Economics Executive Council (1993)
- **Attendee, Meeting**, Reception for UW-Stout Alumni (1993)
- **Catered**, Reception: Human and Environmental Sciences Day (1993)
- **Catered**, Dinner for Oasis (non-traditional students) (1992)
- **Catered**, Dinner for Stout University Foundation (1992)
- **Catered**, Dinner for WRA Educational Foundation (1992)
- **Catered**, Luncheon for Family Weekend (1992)
- **Catered**, Luncheon for MAHE (1992)
- **Catered**, Luncheon for School of Home Economics Advisory Committee (1992)
- **Catered**, Luncheon for USDA Grant - Minority students (1992)
- **Faculty Advisor**, Returning Adult Student Program (1992)
- **Catered**, Luncheon for Family Weekend (1991)
- **Committee Member**, University Faculty Grievance and Appeals Committee (1991)

Professional

- **Developer**, Online Referred Journal-Security and Risk Management for Hospitality (2010 - 2012)
- **Board of Directors**, Wisconsin Restaurant Association Education Foundation (2005 - 2010)
- **Committee Member**, Food Expertise organization (1991 - 2005)
- **Committee Member**, International Food Service Executives Association (1996 - 2000)
- **Committee Member**, Council on Hotel, Restaurant, and Institutional Education (CHRIE) - MAHE (1995 - 1996)
- **Committee Member**, American Vocational Association (1990 - 1994)
- **Committee Member**, Wisconsin Vocational Association (1990 - 1994)

Community

- **Member**, American Legion (1995 - Present)
- **Caterer**, Wittenberg High School-recruitment (2008)
- **Caterer**, Madrigal Dinner (2007)
- **Luncheon**, NATOW (April 2007)
- **Judge**, Pierce County Fair, 4H Foods (2006)
- **Program Coordinator**, Madrigal Dinner (2005)
- **Designer**, Mable Tainter Theater (2001)
- **Judge**, Eau Claire 4-H Foods Revue (2000)
- **Judge**, Eau Claire County 4-H Foods Revue (1998)
- **Caterer**, Zion Lutheran Christmas Celebration (1998)

- **Caterer**, Wedding (1997)
- **Caterer**, Wedding (1997)
- **Caterer**, Zion Lutheran Christmas Celebration (1997)
- **Committee Member**, Woodville Community Action Committee (1996)
- **Nominated**, Zion Lutheran Church Council (1996)
- **Caterer**, Zion Lutheran Church event (1996)
- National Endowment of the Arts Grant WCAC (1995)
- **Participant**, UCLA Higher Education (1995)
- **Caterer**, WCAC (1995)
- **Fund Raiser**, WCAC (1995)
- **Caterer**, WCAC (1995)
- **Caterer**, Wedding (1995)
- **Participant**, Wisconsin Convention and Visitors' Bureau (1995)
- **Co-Chair**, Woodville Community Action Committee (1995)
- **Caterer**, Zion Lutheran Church Christmas Party (1995)
- **Catered**, Luncheon for United Methodist Women (1994)
- **Co-Chair**, Woodville Community Action Committee (1994)
- **Judge**, Woodville Syttende Mai parade (1994)
- **Caterer**, Wedding (1992)
- **Program Coordinator**, Operation CARE (1991)
- **Volunteer**, United Way (1991)